

Detailed Windows 10 Remote Desktop Instructions

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Assuming both work and home computers are running Win10. Instructions are similar for other recent Windows versions also. For seasoned Mac users at home, the idea is same, visit vpn.smu.edu for VPN download and grab "Microsoft Remote Desktop" from the app store.

› Setup on your **WORK** computer

- 1.) Open a file explorer
- 2.) Right click on "This PC" and select "Properties"
- 3.) Click on "Remote Settings"
- 4.) Click on "Allow remote connections to this computer"
- 5.) Uncheck the box for "Allow connections only from computers running Remote Desktop with Network Level Authentication"
- 6.) Click "Apply"
- 7.) Take a cellphone picture of your hostname and IP address by visiting:
<https://www.displaymyhostname.com/>

Tip: VPN is not required for majority of applications at SMU so it may be possible to work from a home computer without utilizing remote desktop for some staff.

› Setup on your **HOME** computer

VPN

- 1.) If you already have VPN on your computer then connect to it and skip this section. If not, read on to install it.
- 2.) Visit <https://vpn.smu.edu/> and log in with your SMU ID# and password.
- 3.) Click on "AnyConnect" on the left menu.
- 4.) Click on "Start AnyConnect"
- 5.) Click on "Download for Windows"
- 6.) Run the downloaded install file and go through the setup with default settings and accepting terms and any security prompts.
- 7.) When finished, your Start menu should have the new application called "Cisco AnyConnect Secure Mobility Client". Run it.
- 8.) During first use, you'll have to enter "vpn.smu.edu" in the corner box that comes up, then hit "Connect".
- 9.) Use your SMU# and password to log in.

REMOTE DESKTOP

- 1.) Click on the Search button next to Start menu and start typing "remote" and you should see "Remote Desktop Connection" come up as result. Run that.
- 2.) Enter the hostname or IP address that you took a picture of and hit "Connect".
- 3.) When prompted with username and password, enter "SMU\" and then your SMU ID# as your username. (ie. SMU\00001234) Enter your password regularly.
- 4.) You're now connected to your work computer. Remember to NOT shut down, just lock or simply close your remote session and the program should lock the work computer for you.